

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

22-JUL-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

725822

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1B3EJ56H1VN704247	Vehicle Make DODGE	Vehicle Model STRATUS	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-JUL-1997	Dealer's Name _____	Engine Size (CID/CC/L) 2.5	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03230000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:MASTER CYLINDER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN I USED THE BACK BUTTON TO CORRECT AN ITEM, THE ORIGINAL COMMENTS WERE WIPED OUT. YOU HAVE TO FIX THAT. WE HAVE HAD FOUR BRAKE FAILURES ON OUR DODGE. EACH HAS BEEN EXACTLY THE SAME. THE FIRST TWO WERE ON SUCCESSIVE DAYS WHEN THE CAR HAD LESS THAN 10000 MILES ON IT. BOSCO DODGE INSPECTED THEY BRAKES THEN AND WAS NOT ABLE TO FIND THE CAUSE. THEY DID REPLACE THE MASTER CYLINDER WITH A FACTORY REPLACEMENT. THIS SPRING, THEY FAILED AGAIN IN THE SAME MANNER. AGAIN, THE DODGE DEALER WAS NOT ABLE TO PINPOINT THE PROBLEM. HE DID NOT REPLACE ANYTHING AT THAT TIME. TODAY THE BRAKES FAILED IN THE SAME MANNER. HOW DO THEY FAIL? EACH TIME THE CAR WAS PARKED IN THE GARAGE OVER NIGHT. THIS WAS THE FIRST TIME THE CAR WAS MOVED THAT DAY. THREE TIMES THE BRAKES FAILED LESS

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.