

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 17-JUL-2000	Od_or _____ Rt_dlt _____ od_rt _____ up_ltr _____
		Reference No. 725582	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
1G8ZG1571PZ254461	SATURN	SC2	1993
Purchase Date 01-JUN-2000	Dealer's Name _____		Engine Size (CID/CCL) 1.9L
☐ New ☒ Used	City _____ State _____ Zip Code _____		No. Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other		☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12364000	Part Name(s) INTERIOR SYSTEMS:BUCKET:BACK REST		Location ☐ Left ☐ Front ☐ Right ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement		No of Failures 2	
Dates of Failure(s) 09-JUN-2000 Mileage at Failure(s) 129000 Vehicle Speed at Failure(s) 5		Failed Part(s) Available? ☐ Yes ☐ No	
NHTSA Previously Contacted? ☐ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury/ies) on the back of this form.			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
DRIVER'S SEAT BACK RECLINER MECHANISM FAILED CAUSING SEAT BACK TO RECLINE SUDDENLY AND LOSS OF CONTROL OF VEHICLE. DISASSEMBLY OF THE SEAT AND INSPECTION OF THE RECLINER MECHANISM REVEALED A DESIGN DEFECT WHICH MAKES SUDDEN FAILURE OF THIS MECHANISM HIGHLY LIKELY. FOR THE RECLINER TO HOLD THE SEAT BACK IN POSITION, TWO INTERNAL OPERATING LEVERS MUST REMAIN ALIGNED IN THE SAME PLANE. THESE ARE HELD IN ALIGNMENT BY A VERY THIN METAL PLATE (< 1MM THICK). THIS PLATE WAS BENT CAUSING THE INTERNAL OPERATING LEVERS TO MISALIGN AND THE SEAT BACK TO COLLAPSE. DUE TO THE THINNESS AND LACK OF STRENGTH OF THE ALIGNMENT PLATE, THIS FAILURE IS EXTREMELY LIKELY. YOUR DATABASE SHOWS AT LEAST TWO OTHER SIMILAR FAILURES IN 1993 SATURNS. ALSO			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			