

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258	
		Date Received 17-JUL-2000	Od_or _____ Rt_dft _____ Od_rt _____ Up_ltr _____
		Reference No. 725579	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 1C3XC66R1LD889780	Vehicle Make CHRYSLER	Vehicle Model NEW YORKER	Vehicle Year 1990
Current Odometer Reading			
Purchase Date 01-MAY-1996	Dealer's Name _____		Engine Size (CID/CCL) 3.3
☐ New ☒ Used	City _____ State _____ Zip Code _____		No. Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 15-JUL-2000 Mileage at Failure(s) 87450 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING AFTER SAME COMPONENT WAS "REPAIRED" BY THE DEALER FOR A RECALLED ITEM, SAME EXACT ABS FAILURE OCCURED! SERVICE ADVISOR ASKED ME " WAS IT FIXED WHEN YOU LEFT?" WHILE DRIVING CAR IN 45 MPH ZONE OF CITY 4 LANE, ATTEMPTED TO STOP FOR LIGHT AND BRAKE LIGHT AND ABS LIGHT ILLUMINATED AND BRAKE PEDAL BECAME HARD AS A ROCK! WITH BOTH FEET ON PEDAL, WAS ABLE TO SLOW CAR ENOUGH AND PULL INTO GAS STATION. HAD CAR TOWED TO DEALER. AFTER FIRST "REPAIR" I COULD NOT SEE ANY REPLACED PARTS AND SERVICE TICKET READ " COMPLIED WITH RECALL NOTICE". NO WORK WAS ANNOTATED. FOUND RECEIPT FROM WHEN MOTHER-IN-LAW HAD CAR ORIGINALLY CHECKED FOR RECALL, AND NOTICED DEALER WAS ONLY REQUIRED TO TEST SYSTEM. IF IT PASSES, THEY REPLACE NOTHING. DEFECTIV			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			