

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

16-JUL-2000

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Reference No.

725520

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X6NUB34098	FORD TRUCK	EXPLORER	1992	

Purchase Date 01-DEC-1991	Dealer's Name _____	Engine Size (CID/CCL) 4.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 100	Date(s) of Failure(s) 19-DEC-1994 Mileage at Failure(s) 72000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE VEHICLE OCCASIONALLY HESITATES ON ACCELERATION, AND REPEATEDLY THE ENGINE STALLS (HOWEVER, RADIO ETC STAYS ON) CAUSING A LOSS OF POWER STEERING, BRAKE POWER, ETC. THIS OCCURS IN ALL SEASONS AND AT ALL SPEEDS BUT, SEEMS MORE PREVELANT DURING THE SUMMER MONTHS. THIS STALLING HAS RESULTED IN 10 NEAR MISS ACCIDENTS WHILE ATTEMPTING U-TURNS AND LEFT TURNS IN TRAFFIC, AND WHILE DRIVING AT FREEWAY SPEEDS (65 MPH +). I HAVE REPOED THIS TO THE DEALER SO MANY TIMES THEY DON'T EVEN TRACK IT ANYMORE. THE RESPONSE DURING THE "SERVICE" CHECKS HAS RANGED FROM, "WE CAN'T GET IT TO CREATE THE SYMPTOMS" TO "IT'S A MASS AIR FLOW SENSOR." IT IS MY BELIEF THAT THERE IS A MANUFACTURER'S DEFECT IN THE DESIGN OF THE WIRING HARNESS, OR THE COMPUTER. I KNOW

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.