

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

15-JUL-2000

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Reference No.

725466

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1ZWHT61L9X5657715	MERCURY	COUGAR	1999	

Purchase Date

01-JAN-1999

Dealer's Name

Engine Size

2.5 L

(CID/CCL)

No. Cylinders

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection
☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOMETER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 03-JUL-2000 Mileage at Failure(s) 15634 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS DRIVING DOWN AN INTERSTATE ROAD ON THE MORNING OF JULY 3RD 2000. A CONSIDERABLE AMOUNT OF RAIN HAD FALLEN ON THE ROAD AND IT WAS STILL RAINING SLIGHTLY THE SECTION OF THE ROAD THAT I WAS ON WAS COMPLETELY STRAIGHT. I WAS IN THE LEFT LANE DOING ABOUT 55MPH ON THE 65MPH ROAD WHEN I FELT THE CAR LURCH AND BEGIN TO TURN TOWARD THE LEFT. I LOOKED DOWN AT MY INSTRUMENT PANEL AND NOTICED THAT MY TACHOMETER WAS ON ZERO AND MY WARNING LIGHTS WERE ALL ON. THE CAR STARTED TO SPIN COUNTERCLOCKWISE VERY QUICKLY AND CROSSED OVER THREE LANES OF TRAFFIC WHERE IT FINALLY CRASHED INTO A GUARDRAIL ON THE RIGHT SIDE OF THE ROAD. I WAS FACING ONCOMING TRAFFIC WHEN THE CAR FINALLY SETTLED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.