

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

15-JUL-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

725457

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3EJ46X4SN613972	DODGE	STRATUS	1995	

Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____ L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 08300000	Part Name(s) ENGINE/GASKET VALVE COVER ELECTRICAL SYSTEM:WIRING	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) 80000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHAT I AM DOING IS TRYING TO GET HELP; MY VEHICLE IS BADLY LEAKING OIL, THE RECALL IS FOR GALLEY PLUGS, BUT THE DEALER IN PHOENIX SAYS IT IS THE HEAD GASKET AND NOT COVERED BY THE RECALL, APPROXIMATELY. \$900.00 TO FIX. THE DEALERSHIP SAID TO ME ON THE PHONE, "AT THAT MILEAGE IT WON'T BE THE GALLEY PLUGS, IT'L BE THE HEAD GASKET, THAT'S WHAT IT ALWAYS IS WITH THOSE STRATUS"(EMPHASIS MINE). WHAT I AM TRYING TO UNDERSTAND IS THAT IF IT IS A COMMON OF ENOUGH PROBLEM FOR THE DEALERSHIP TO SAY THAT, AS WELL AS A HEAD GASKET TO BE SHOT AT SUCH A LOW MILEAGE, WHY ISN'T THIS JUST AS MUCH AS A RECALL AS THE GALLEY PLUGS, ALLOWING ME AND I'M SURE MANY OTHERS TO BE HELPED. CAN SOMEBODY PLEASE ANSWER THIS REQUEST, I CALLED THE CHRYSLER FACTORY ABOUT THIS AND THEY COULD

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.