

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

11-JUL-2000

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Reference No.

725263

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4A3AA46G2XED04879	MITSUBISHI	GALANT	1999	

Purchase Date

01-NOV-1998

Dealer's Name

Engine Size

(CID/CC/L

No Cylinders

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 12111000 15600000	Part Name(s) BRAKES:HYDRAULIC;SHOE:DISC BRAKE SYSTEM INTERIOR SYSTEMS:PASSENGER RESTRAINTS;AIR BAG;FRONT EQUIPMENT:ELECTRIC EQUIPMENT;RADIO;TAPE DECK ETC.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 01-JAN-1999 Mileage at Failure(s) 8000 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH AIRBAGS FAILED TO DEPLOY, EXTENSIVE FRONT END DAMAGE ON 07/06/00. PROBLEM # 2 FRONT DISC BRAKES HAVE ALWAYS MADE A GRINDING NOISE AND FRONT END HAS A VIBRATION. CAR WAS TAKEN BACK TO DEALER A COUPLE OF MONTHS AFTER PURCHASE, FRONT BRAKE SHOES WERE REPLACED AND ROTORS TURNED(NOT COVERED BY WARRANTY). THIS FAILED TO FIX PROBLEM, I HAVE SINCE LEARNED TO LIVE WITH IT(CAN'T AFFORD TO HAVE IT FIXED). NOTE: I BELIEVE YOU MAY HAVE A RECALL ON MY THIRD PROBLEM WITH THIS VEHICLE, ALTHOUGH I HAVE NOT RECEIVED A RECALL NOTICE FROM THE MANUFACTURER, MY CAR LOSES POWER TO MY ACCESSORIES(RADIO, AIR CONDITIONING,ETC.).

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.