

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

258

Date Received

11-JUL-2000

Od\_or

rt\_dt

od\_rt

up\_ltr

Reference No.

725249

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                           |              |               |              |                          |
|---------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN) (located between front fender and driver's side) | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1G2WP12K2WF241501                                                         | PONTIAC      | GRAND PRIX    | 1998         |                          |

 Purchase Date  
**01-NOV-1997**

Dealer's Name \_\_\_\_\_

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

No. Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                      |                                                                                                                                          |                                                                                             |
|-----------------------|------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>07300000 | Part Name(s)<br>POWER TRAIN: TRANSMISSION: AUTOMATIC | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|-----------------------|------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|

No. of Failures

1

Date(s) of Failure(s) 12-MAY-2000

Mileage at Failure(s) 52000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS TOLD BY THE DEALER AND GMC HEADQUARTER, IN ODER FOR ME TO GET ANY KIND OF HELP FROM THEM OR ASSISTANCE, I WOULD NEED TO PAY 300.00 FIRST TO FIND OUT IF THE TRANSMISSION IS DEFECT. AND THEN THEY WILL WHAT THEY CAN DO FOR ME. A CUSTOMER SERVICE REP. TOLD MY HUSBAND BOSS THAT THE COMPANY WILL GIVE ME THE RUN AROUND BECAUSE I AM A WOMEN. SGT LEWIS IS IN SAUDI FOR 3 MOS. AND I BRIDGET LEWIS HIS WIFE HAVE BEEN DEALING BACK AND FORTH WITH THE DEALER AND THE GMC MOTORS HEAD OFFICE. I HAVE SENT LETTER TO THE BBB AUTO LINE THEY TOLD ME THAT THEY COULD NOT HELP ME, BECAUSE OF THE MILES I HAVE ON OUR CAR. BUT I HAVE BEEN TOLF THAT IT IS VERY UNUSALLY FOR A TRANSMISSION TO GO OUT IN A 98. ESPECALLY IF YOU HAVE KEPT UP WITH ALL THE CAR TUNE UPS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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| No. of Failures<br>1  | Date(s) of Failure(s)<br>12-MAY-2000<br>Mileage at Failure(s)<br>52000<br>Vehicle Speed at Failure(s)<br>_____ | Failed Part(s) Available?<br>  Yes   No                                                                                                  | NHTSA Previously Contacted?<br>  Yes   No                                                   |

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