

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

09-JUL-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

725176

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 4M2ZU86P4YUJ10224	Vehicle Make MERCURY TRUC	Vehicle Model MOUNTAINEER	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-JAN-2000	Dealer's Name _____	Engine Size (CID/CC/L) V8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL-THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 5	Date(s) of Failure(s) 06-JUL-2000 Mileage at Failure(s) 5862 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE SITTING IN DRIVE IE: AT A LIGHT THE CAR WILL START TO RACE AND THEN ACCELERATE AND TAKE OFF THE BRAKES WILL NOT STOP THE CAR. THE ONLY WAY TO STOP THE CAR IS TO PUT THROW IT INTO PARK. THE FIRST TWO TIMES IT HAPPENED I THOUGHT IT WAS SOMETHING I HAD DONE. HOWEVER ON THE THIRD TIME WHILE PULLING OUT OF MY DRIVEWAY THE CAR TOOK OFF AND SHOOT ACROSS THE STREET I WAS ONLY ABLE TO STOP IT AFTER ENTERING MY NEIGHBORS' FRONT LAWN. I WAS VERY FORTUNATE THAT NO CARS WERE COMING DOWN THE STREET AND NO CHILDREN WERE NEARBY. HOWEVER IT DID TAKE DOWN PART OF MY DRIVEWAY FENCE. OF COURSE IT WAS TAKEN BACK TO THE DEALER THEY COULDN'T FIND ANYTHING WRONG. THEN A WEEK AND A HALF LATER IT HAPPENS AGAIN WHILE SITTING AT A LIGHT TWICE. THE DEALER HAD MY CAR SINCE THURS.

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.