

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

06-JUL-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

725000

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMFU18L7VLB16820	FORD TRUCK	EXPEDITION	1997	

Purchase Date 01-MAR-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.4 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000 03250000 02261000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL BRAKES:HYDRAULIC:ANTI-SKID SYSTEM SUSPENSION:I-BEAM:SOLID:FRONT HUB 1	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 23-MAY-2000 Mileage at Failure(s) 52200 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TURNING RT AFTER A STOP, I BEGAN TO ACCELERATE. INSTANTLY THE VEHICLE BEGAN TO LISP TO THE LEFT AND TRAVEL ACROSS THE CENTER LANE. APPLYING THE BRAKES I COULD NOT TURN BACK INTO THE RT LANE. THE LEFT DRIVERS MIRROR WAS RIPPED OFF AS IT CLIPPED A NEIGHBORS LAWN POLE. STANDING I STILL COULD NOT TURN THE VEHICLE. IT STOPPED. NOT ABLE TO EXIT THE DRIVERS DOOR, I DID THE PASSENGERS. INSPECTING, THE LEFT FRONT WHEEL WAS GONE. TOWED TO BEAUDRT FORD THE VEHICLE HAD TWICE THE DAMAGE AS AT THE SCENE. (PICTURES WERE TAKEN AT BOTH PLACES). ASK IF THERE WERE ANY RECALLS, I WAS TOLD NO, 4 TIMES. THIS IS UNTRUE. I HAVE BEEN FORCED TO ALLOW BEAUDRY TO FIX MY VEHICLE AS THEY TELL ME THEY CANNOT GET ANY FORD ENGINEERS TO INSPECT THE CAR. THIS SUV FELL APART. 152,000 OF THE SAME YEAR 4X4S

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.