



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY 258**

|                                  |              |
|----------------------------------|--------------|
| Data Received<br><br>03-JUL-2000 | Od_or _____  |
|                                  | rt_dt _____  |
|                                  | od_rt _____  |
|                                  | up_ltr _____ |
| Reference No.<br><br>724882      |              |

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|   |                            |                               |                             |                          |
|---|----------------------------|-------------------------------|-----------------------------|--------------------------|
| Vehicle Ident. No. (VIN) _____<br><small>(Listed at front of windshield or driver's side)</small> | Vehicle Make<br><b>GMC</b> | Vehicle Model<br><b>K2500</b> | Vehicle Year<br><b>1999</b> | Current Odometer Reading |
|---|----------------------------|-------------------------------|-----------------------------|--------------------------|

|   |                                       |                             |   |
|---|---------------------------------------|-----------------------------|---|
| Purchase Date<br><b>01-JAN-2000</b>                                   | Dealer's Name _____                   | Engine Size (CID/CYL) _____ | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders _____         |   |

|  |   |  |  |   |  |  |
|--|---|--|--|---|--|--|
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbell<br><input type="checkbox"/> 2-Point Belt | Cruise Control<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Sport Ult. Truck<br><input type="checkbox"/> Motorcycle | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |
|--|---|--|--|---|--|--|

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                   |   |  |   |
|-----------------------------------|---|--|---|
| Component<br>01200000<br>02100000 | Par. Name(s)<br><b>STEERING:GEAR BOX<br/>SUSPENSION:INDEPENDENT FRONT</b> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|-----------------------------------|---|--|---|

|                             |  |   |   |
|-----------------------------|--|---|---|
| No. of Failures<br><b>7</b> | Date(s) of Failure(s) <u>06-JAN-2000</u><br>Mileage at Failure(s) <u>1238</u><br>Vehicle Speed at Failure(s) <u>35</u> | Failed Part(s) Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-----------------------------|--|---|---|

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

|   |   |                                       |                                  |                           |   |
|---|---|---------------------------------------|----------------------------------|---------------------------|---|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br><b>0</b> | Number of Fatalities<br><b>0</b> | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|---------------------------------------|----------------------------------|---------------------------|---|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**THIS VEHICLE HAS BEEN IN THE REPAIR SHOP AT THE DEALER LISTED 7 DIFFERENT TIMES FOR A CONTINUAL PROBLEM WITH THE TRUCK PULLING TO THE LEFT SIDE. IT HAS BEEN ALIGNED NUMEROUS TIMES, TIRES CHANGED, STEERING BOX CONTROLLER REPLACED, SENSORS REPLACED, ETC. WE STILL HAVE THIS SAFETY PROBLEM WITH THIS TRUCK. WE NOW HAVE CONTACTED GMC ABOUT ALL THESE PROBLEMS. SINCE THE TRUCK IS A COMPANY VEHICLE WE CAN NOT GET A REPLACEMENT OR REFUND UNDER THE LEMON LAW. EXCEPT THE APPLIED WARRANTY LAW? WE WOULD LIKE TO SEE THE PROBLEM WITH IT PULLING LEFT AND NOW BANGING EVERY SO OFTEN WHEN PUT IN GEAR. WE WERE INFORMED GMC PUT IN A NEW SYSTEM IN ALL THERE PICKUP TRUCKS STEERING ASSY.S THAT ARE SUPPOSED TO ALLOW THE TRUCK TO DRIVE AS SMOOTH AS A CAR. WE FE**

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.