

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-JUN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

724809

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTWW33S5YED10182	FORD TRUCK	F350	2000	

Purchase Date 01-MAY-2000	Dealer's Name _____	Engine Size (CID/CC/L) V-10	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07450000 07360000	Part Name(s) POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT POWER TRAIN TRANSFER CASE (4-WHEEL DRIVE)	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 12-JUN-2000 Mileage at Failure(s) 4818 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD THE VEHICLE A SHORT TIME AND THE VEHICLE HAS DEVELOPED A BINDING IN THE REAR WHEN TURNING AND THE GAS MILEAGE STARTED TO DECREASE THE TRASSFER CASE WAS NOISY IN 4 WHEEL DRIVE I TOOK IT TO THE DEALER AND THEY SAID THAT THERE WAS A PROBLEM WITH THE REAREND AND THEY ORDERED PARTS IT TOOK 8 DAYS TO GET MY TRUCK BACK WHEN I PICKED IT UP IT STILL HAD ALL THE SAME PROBLEMS AND AT THAT TIME I TOOK A MECHANIS FOR A RIDE HE NOTICED THE SAME THINGS THAT I DID AT THAT TIME I WAS ASKED TO BRING THE TRUCK BACK ON MONDAY AT WHICH I DID THEN THE SERVICE MANAGER TOLD ME THE PROBLEMS WHERE NOT THERE I ALSO HAD ANOTHER PROBLEM WITH THE REAR DIFF SEAL LEAKING THEY REPLACED THE SEAL AND CALLED ME TO COME AND PICK IT UP AT WHICTCK TIME I ASKED ABOUT THE NOISE THAT WAS IN THE I

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.