

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-JUN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724780

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMFU18L2VLB40166	FORD TRUCK	EXPEDITION	1997	

Purchase Date 01-MAR-1997	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.3</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07360000 03271000	Part Name(s) POWER TRAIN TRANSFER CASE (4-WHEEL DRIVE) BRAKES:HYDRAULIC:DISC:CALIPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>28-JUN-2000</u> Mileage at Failure(s) <u>118000</u> Vehicle Speed at Failure(s) <u>10</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT SLOW SPEED IN 4 WHEEL DRIVE GOING THROUGH A MUD PUDDLE, THE FLANGE THAT EXTENDS FROM THE REAR AXLE SHAFT ON WHICH THE DISC BRAKE CALIPER IS MOUNTED, BROKE IN SUCH A FASHION THAT THREE OF THE BOLTS FELL OFF RELEASING THE CALIPER TO FALL AGAINST THE TIRE. IN ADDITION, THE BRAKE LINE SEPARATED AND THE BRAKE FLUID RESERVOIR EMPTIED. THE PARKING BRAKE CABLE WAS ALSO SEVERED AND NONFUNCTIONAL. NO OBJECT WAS HIT TO CREATE THE PROBLEM AND WAS CONFIRMED BY THE FACT THAT THERE IS NO OTHER DAMAGE OTHER THAN THIS FLANGE. IT APPEARS, FOR NOW, THAT THE FLANGE CRACKED RELEASING THE DISC CALIPER ASSEMBLY WHICH THEN MUST HAVE ROTATED AROUND UNTIL THE BRAKELINE SEVERED. THE FAILURE OF THE FLANGE WOULD THEREFORE APPEAR TO BE A MANUFACTURING DEFECT IN THE QUAL

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.