

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-JUN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724751

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 4S2CK58W4X4326629	Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-DEC-1998	Dealer's Name _____	Engine Size (CID/CC/L) 3.2L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-APR-2000 Mileage at Failure(s) 21500 Vehicle Speed at Failure(s) 70	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE VEHICLE IS EXPERIENCING WHAT I CONSIDER TO BE EXCESSIVE BOUNCE WHEN LOADED WITH 4 PASSENGERS. LEADING TO A POSSIBLE CONTROL PROBLEM. USUALLY IT IS ONLY JUST ME OR TWO PASSENGERS IN THE CAR, AND I NOTICED THE PROBLEM FOR THE FIRST TIME WHEN I HAD 4 PASSENGERS (NO OTHER LUGGAGE OR ITEMS IN CAR) ON NORMAL ROADS AND ON THE HIGHWAY. I HAVE TAKEN THE VEHICLE TO THE DEALER TWICE, AND THEY HAVE PERFORMED A COMPLETE INSPECTION OF THE SUSPENSION, SHOCKS, ETC., AND CAN FIND NO PROBLEMS. IT APPEARS TO BE EITHER A DESIGN ISSUE OR POSSIBLY A PROBLEM WITH INSUFFICIENT SUSPENSION FOR THE VEHICLE. I HAD A 1994 RODEO AND DID NOT EXPERIENCE A SIMILAR PROBLEM, SO THERE MAY HAVE BEEN A DESIGN OR COMPONENT CHANGE WHICH HAS CHANGED THE RIDE. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.