

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

25-JUN-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724537

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KC23W8XG124146	DODGE TRUCK	RAM 2500	1999	

Purchase Date 01-JUL-1999	Dealer's Name _____	Engine Size (CID/CCL) 8 LITR	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000	Part Name(s) ENGINE/OTHER PARTS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 12-SEP-1999 Mileage at Failure(s) 3884 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE #1(3884 MILES) WE HAD ONLY HAD THE TRUCK FOR TWO MONTHS, HAD NOT EVEN MADE THE SECOND PAYMENT. WE WERE 75 MILES FROM HOME PULLING OUR 21 FOOT BOAT WHEN THE FIRST INCIDENT OCCURRED. IT WAS ONLY THE SECOND TIME WE HAD USED THE TRUCK TO PULL—WHICH IS WHY WE BOUGHT THE V10. A PIECE OF THE BLOCK CAME OFF AND LOCKED UP THE OIL PUMP. WE WERE WITHOUT OUR TRUCK FOR THREE WEEKS WHILE THE DEALERSHIP TORE DOWN THE ENGINE TO DETERMINE THE PROBLEM AND WAIT FOR CHRYSLER TO DECIDE THE BEST REMEDY WHICH WAS A BRAND NEW 1999 ENGINE. CHRYSLER WANTED TO SHIP A 2000 ENGINE BUT IT WOULD NOT BOLT UP. OUR SUMMER WAS RUINED & WE DID NOT PULL ANYTHING AGAIN UNTIL THIS YEAR. ENGINE #2(16,397 MILES ON TRUCK BUT ONLY 12,613 MILES ON THIS ENGINE). ON JUNE

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.