

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

25-JUN-2000

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Reference No.

724525

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTGK24K7KE511565	GMC	SIERRA	1989	

Purchase Date 01-DEC-1989	Dealer's Name _____	Engine Size (CID/CCL) 5.7L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-SKID SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 45	Date(s) of Failure(s) 10-MAR-1990 Mileage at Failure(s) 16000 Vehicle Speed at Failure(s) 25	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OVER THE 12 YEAR PERIOD OF OWNERSHIP OF THIS PICKUP WE'VE EXPERIENCED 45 DIFFERENT SERIOUS BRAKING INCIDENTS. THEY ACTUALLY STARTED IN 7/13/89 AND THERE WAS WARRANTY WORK DONE. IN 1990 WE FIRST EXPERIENCED A BRAKING/ GLIDE /STOP INCIDENT THAT TOOK US PAST A STOP SIGN. TRUCK CENTER/HALL TRUCK CENTER DID SOME WARRANTY WORK ON THIS BRAKES ON 5/30/91 @48000. THEY LOST THE GMC PICKUP FRANCHISE. IN 1998 GM CUSTOMER SERVICE GAVE ME CLAIM # 98250220 AND SENT ME TO CURT WARNER BUICK GMC (NOW BELLEVUE BUICK GMC). I GOT GMC BRAKE SERVICE BULLETIN #905E69 FROM YOUR AGENCY AND GAVE IT TO THE SERV. MGR WHO THEN DROVE IT. HE COULDN'T DUPLICATE PROBLEMS DRIVING IT AND DID NOT PERFORM ANY DIAGNOSTIC TESTS..AND SAID HE COULD GET NO ACTION OR HELP FROM

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.