

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

25-JUN-2000

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Reference No.

724522

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP58S8TA176133	FORD	TAURUS	1996	

Purchase Date 01-JAN-1997	Dealer's Name _____	Engine Size (CID/CCL) 3.0LD	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000 12420000	Part Name(s) SUSPENSION INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 5	Date(s) of Failure(s) 20-MAR-2000 Mileage at Failure(s) 57153 Vehicle Speed at Failure(s) 25	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE INCIDENTS HAVE ALL BEEN THE SAME: THE CAR IS USUALLY GOING UNDER 35MPH. THE CAR STARTS TO SHAKE. THE SERVICE ENGINE LIGHT ON THE DASHBOARD LIGHTS UP. THE CAR ACTS AS IF THERE IS NOT ENOUGH GAS GETTING TO THE ENGINE AND THE ENGINE EITHER CUTS OFF OR BEGINS TO CHUGG AND SHAKE ANY TIME THE CAR SLOWS OR STOPS. I'M SURE YOU CAN UNDERSTAND HOW FRIGHTENING THIS CAN BE SINCE I NEVER KNOW WHEN THIS SITUATION IS GOING TO OCCUR AND I'M PETRIFIED THAT IT WILL HAPPEN DURING RUSH HOUR ON A MAJOR ROAD CAUSING ACCIDENTS AND MAJOR DAMAGE. THE FIRST TIME IT HAPPENED, I WAS WITHIN FEET OF A SERVICE STATION AND BROUGHT IT TO THEM. THE CODE ON THE ENGINE LIGHT SENSOR WAS, "EGR". THEY DID A 60,000 MILE SERVICE, CHECKED THE EMISSION SYSTEM, AND FOUND NOTHING.

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.