

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

23-JUN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724430

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMEU18WXVLA18743	FORD TRUCK	EXPEDITION	1997	

Purchase Date 01-JUN-2000	Dealer's Name _____	Engine Size (CID/CC/L) 4.6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01550000 02440000	Part Name(s) STEERING:LINKAGES:TIE ROD:INNER SUSPENSION:SINGLE AXLE:REAR:SWAY BAR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 21-JUN-2000 Mileage at Failure(s) 63146 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PULLED OUT OF MY DRIVEWAY INTO TRAFFIC WITH FAMILY IN VEHICLE AND ALMOST IMMEDIATELY LOST ALL STEERING CONTROL. TIE ROD END SNAPPED OUT (FAULTY DESIGN), REPLACED WITH MOOG BRAND PROPERLY DESIGNED OUTER TIE ROD. ALSO THE SWAY BAR SEPARATED FROM THE TRUCK. THIS VEHICLE IS NOT USED FOR ANY TYPE OF "OFF ROAD" DRIVING, THERE WAS NO WARNING BEFORE THE TIE ROD WENT. MORE THAN ONE AUTO MECHANIC HAS TOLD ME THAT FORD IS THE ONLY AUTO COMPANY THAT MAKE THEIR TIE RODS IN THIS MANNER. THERE DOES NOT SEEM TO BE ANY "SAFETY" FEATURE TO THE TIE ROD END TO KEEP IT FROM FALLING OUT. I HAD JUST BEEN TRAVELING ON THE INTERSTATE AT 65 MPH TWO MINUTES PRIOR TO THE TOTAL LOSS OF VEHICLE CONTROL. WE ARE CERTAINLY AWARE THAT THE MILEAGE ON OUR VEHICLE WARRANTS SOME WEAR

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.