

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

22-JUN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

724400

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 2P4FP25B4TR500129	Vehicle Make PLYMOUTH TRUC	Vehicle Model VOYAGER	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-SEP-1995	Dealer's Name _____	Engine Size (CID/CC/L) 4 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 10310000	Part Name(s) ENGINE VISUAL SYSTEMS:WINDSHIELD WIPER	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 19-JUN-2000 Mileage at Failure(s) 71000 Vehicle Speed at Failure(s) 25	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WINDSHIELD WIPERS: INJURY WAS TO MY INFANT SON. I HAD PLACED HIM IN HIS CARRIER, NEXT TO THE VAN, SO I COULD UNLOCK THE DOOR....THERE WAS ICE ON THE WINDSHIELD BECUASE WE DID NOT HAVE A GARAGE IN NC. AS I OPENED THE SLIDING DOOR, THE WIPERS WENT INTO OPERATION, SLINGING ICE ONTO MY BABY WHO WAS IN HIS SEAT ON THE DRIVEWAY. THE KEYS WERE NOT EVEN IN THE IGNITION. I HAVE HAD AND CONTINUE TO STILL HAVE PROBLEMS WITH THE WIPERS, AND I ADDRESSED THE DEALER AND CHYSLER CUSTOMER SERVICE AND NEITHER ONE OF THEM ARE WILLING TO REMEDY THE WIPER PROBLEM UNLESS I PAY FOR IT. IT HAS BEEN IN FOR THE SAME PROBLEM NUMEROUS TIMES (AT LEAST 4) AND IT IS STILL NOT RESOLVED. AS FOR THE ENGINE, IT IS A FIRE HAZARD IN ITSELF....I CONTINUE TO HAVE "CHECK ENGINE" PROBLEMS AT WHICH POINT I HAV

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.