

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

20-JUN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724255

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side) 4B3AU52N1YE048443	Vehicle Make DODGE	Vehicle Model AVENGER	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-DEC-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03230000 03250000	Part Name(s) BRAKES:HYDRAULIC:MASTER CYLINDER BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 05-FEB-2000 Mileage at Failure(s) 2544 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE FIRST PROBLEM WITH THE MODULATOR IN THE MASTER CYLINDER WAS ON 02/05/00. THERE WERE 2544 MILES ON THE VEHICLE. THE BRAKE LIGHT CAME ON AND THE CAR WAS NOT BRAKING PROPERLY. THE FOLLOWING DAY THE ABS FAN CONTINUED TO RUN AFTER THE CAR WAS TURNED OFF. THE CAR WAS STILL NOT BRAKING PROPERLY. THE VEHICLE WAS TOWED TO NALLEY DODGE. ON 05/22/00, WITH 6,438 MILES ON THE CAR, THE VEHICLE WAS BROUGHT IN AGAIN. THE BRAKE PEDAL WAS BEING PRESSED TO THE FLOOR, HOWEVER, THE BRAKES WERE NOT STOPPING THE CAR. I HAD AN APPOINTMENT SET FOR 7 AM. AT 12 PM, I CALLED TO GET AN ASSESSMENT OF THE PROBLEM. I WAS TOLD THE CAR HAD NOT BEEN LOOKED AT YET. I EXPRESSED MY CONCERN DUE TO THE FACT I HAD AN APPOINTMENT AND IT WAS NOT GRANTED. I WAS GIVEN A CALL WITHIN AN HOUR A

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.