

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

17-JUN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724127

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Indicates attempt at tampering or driver's test)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JN8HD17Y1MW018331	NISSAN TRUCK	PATHFINDER	1991	

Purchase Date 01-JUN-1993	Dealer's Name _____	Engine Size (CID/CC/L) _____ 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 07390010	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC POWER TRAIN:TRANSMISSION:AUTOMATIC TORQUE CONVERTER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>10-APR-2000</u> Mileage at Failure(s) <u>62672</u> Vehicle Speed at Failure(s) <u>25</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

UNKNOWN TO ME AS EXPLAINED TO ME BY TRANSMISSION MECHANIC THE TORQUE CONVERTER WAS DISINTEGRATING OVER TIME PUTTING DEBRIS INTO TRANSMISSION COOLER LOCATED INSIDE THE RADIATOR. THIS CLOGGED UP THE RADIATOR THUS PREVENTING COOLING OF TRANSMISSION. TRANSMISSION GEARS THUS WORE OUT DUE TO EXCESSIVE HEAT. THE MECHANIC WHOSE SPECIALTY IS TRANSMISSIONS HAS RECEIVED BULLETINS FROM HIS TRADE ASSOCIATION AND NISSAN ON THIS MATTER BUT AT THE TIME COULD ONLY SHOW ME BULLETIN FROM THE "INFINITY Q45" MODEL WHO HAS THE SAME TRANSMISSION AND PROBLEMS. MECHANIC TOLD ME THAT NISSAN ADVICE WAS TO ADD AN EXTERNAL TRANSMISSION COOLER WHICH WOULD ALLOW A LITTLE LONGER LIFE, BUT EVENTUALLY THE TORQUE CONVERTER WILL GO. I HAD ONLY 62K MILES AND CONSIDER THIS NOT ENO

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.