

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

14-JUN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

724026

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMFU18L4VLB98571	Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-APR-2000	Dealer's Name _____	Engine Size (CID/CC/L) 351	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06320000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNESS:UNDER DASH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 12-APR-2000 Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 80	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 4-12-2000 I WAS DRIVING TO CHILDREN'S HOSPITAL WITH MY WIFE AND DAUGHTER. WE WERE N/B ON I-5, AT 60 MPH IN THE SEATTLE. I ATTEMPTED TURN ON THE RADIO AND PUSHED THE BUTTON. NOTHING HAPPENED FOR A COUPLE OF MINUTES AND THEN SMOKE CAME OUT OF THE RADIO. THE SMOKE STARTED TO FILL THE PASSENGER COMPARTMENT. I WAS AFRAID THE DASHBOARD AREA WAS ABOUT TO CATCH FIRE. I MANAGED TO FIND A EXIT TO GET OFF THE FREEWAY, STOPPED THE CAR AND GET MY FAMILY OUT. I TURNED OFF THE IGNITION HOWEVER THE SMOKE WAS STILL COMING OUT OF THE RADIO. THE SMOKE STOPPED ABOUT 1 OR 2 MINUTES LATER. I CALLED BOWEN SCARFF FORD IN KENT AND WAS REFERRED TO SOUND ON WHEELS FOR RADIO REPAIR. THE MANAGER AT SOUND ON WHEELS PULLED THE RADIO FROM THE DASH AND SHOWED ME THE WATER C

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.