

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 08-JUN-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 723736	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make LEXUS	Vehicle Model ES300	Vehicle Year 1995	Current Odometer Reading
Purchase Date 01-MAY-2000	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used					
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult. Truck ☐ Motorcycle
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 03250000 02100000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM SUSPENSION:INDEPENDENT FRONT		Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	
No of Failures 	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 	Number of Fatalities 	Estimated Property Damage 	Reported to Police ☐ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
VEHICLE WAS PURCHASED ON MAY 6 2000, AT LUSKIN, ON 5/17/2000 VEHICLE WAS INSPECTED BY POHANKA LEXUS, FAIRFAX, VA. FOLLOWING DEFENCIES WAS NOTED: BRAKES NEEDED TO BE REPLACED, NEEDED FOUR WHEEL ALIGNMENT, MISMATCH TIRES AND CAR HAS BEEN IN AN ACCIDENT IN RIGHT FRONT END. THIS WAS INSPECTED BY A VA LICENSE STATION (494) ON 5/2/2000, ACCORDING TO THIS INSPECTION THERE WAS NOTHING WRONG WITH THE VEHICLE BUT IT PASS ALL VIRGINIA SAFETY CRITERIA. BUT THIS DEALER SHIP LUSTINE PUT AN UNSAFE VEHICLE ON THE ROADWAY ENDANGERING THE LIVES OF MY FAMILY MEMBERS WIFE AND THREE YOUNG CHILDREN. THROUGH PURE NEGLECT OWN THE DEALERSHIP PART. THE VEHICLE WAS RETURNED BY THE USED CAR MANAGER, MADE COMMENT OF THIS NATURE "I WILL NOT TAKE THE VEHICLE BACK NOT UNLESS THE I					
CONTINUED ON BACK (SEE)					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					