



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received 02-JUN-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 723515	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make DODGE	Vehicle Model NEON	Vehicle Year 1995	Current Odometer Reading
--	------------------------------	------------------------------	-----------------------------	--------------------------

Purchase Date 01-JUL-1994	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
--	---	--	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06136000 03250000 11600000	Par. Name(s) FUEL:FUEL PUMP BRAKES:HYDRAULIC:ANTI-SKID SYSTEM AIR CONDITIONER	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
---	---	---	---

No. of Failures 2	Date(s) of Failure(s) <u>08-AUG-1995</u> Mileage at Failure(s) <u>10500</u> Vehicle Speed at Failure(s) <u>20</u>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
-----------------------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FUEL PUMP - HAS EXTRA PORT THAT IS CAPPED WITH A NON-REENFORCED RUBBER CAP. THE RUBBER CAP APPEARS TO HAVE EXPLODED ON THE END OF THE CAP WHILE THE CAR WAS SITTING IN A PARKING LOT. THE RUPTURE OF THE CAP ALLOWED GASOLINE TO DRIP ABOUT 1 DROP PER SECOND. ON THIS CAR THE EXHAUST PIPES ARE CLOSE TO THE FUEL TANK. GAS FUMES WERE HIGHLY NOTICEABLE IN THE PASSENGER COMPARTMENT. THANK GOODNESS FOR NONSMOKER, NO SPARKS, AND A GUARDIAN ANGEL...MY DAUGHTER DROVE THE CAR 7 MILES HOME. THIS REMINDS ME OF THE FORD PINTO FIRE POSSIBILITIES. MOPAR PARTS DOES NOT STOCK THE RUBBER CAP (MAYBE \$1) BUT WILL SELL THE ENTIRE FUEL PUMP FOR JUST UNDER \$300 PLUS INSTALLATION. 2) ENGINE - ENGINE FAILED ON CYLINDER 4 WITH LOST POWER, ETC. HAD WARRANTY AND MOST OF PART/LABOR COVERED

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.