

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

31-MAY-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

723388

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side) 1GNFK16R9XJ476033	Vehicle Make CHEVROLET TRU	Vehicle Model SUBURBAN	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) 350	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 03250000 07300000	Part Name(s) SUSPENSION:INDEPENDENT FRONT BRAKES:HYDRAULIC:ANTI-SKID SYSTEM POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 8	Date(s) of Failure(s) 01-APR-1999 Mileage at Failure(s) 845 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TRUCK HAS HAD A SEVERE VIBRATION IN THE FRONT END SINCE IT WAS DELIVERED I RETURNED THE VEHICLE TO THE DELIVERING DEALER WITH 845 MILES ON IT FOR SERVICE. THE VEHICLE STAYED AT THE DEALERSHIP FOR 11 DAYS THE DRIVE SHAFT WAS REMOVED AND SENT TO BE TRUED IT WAS THEN REINSTALLED. THE ORIGINAL FACTORY TIRES WERE REMOVED AND REPLACED THE FRONT END WAS ALIGNED. THIS SAME PROCEDURE HAS BEEN REPEATED A 2 OTHER DEALERS TRYING TO CORRECT THE PROBLEM. LATE IN 1999 THE TRUCK WAS AT DAY'S CHEVROLET AND THE SERVICE MANAGER BEN LARUE SHOWED MY HUSBAND A SIMILAR 1999 UP ON A LIFT THAT THE TORISON BAR SUPPORT AND ASSEMBLY COULD BE BENT WITH A PAIR OF VICE GRIPS THE METAL IS INFERIOR. THE FRONT END OF THE THIS VEHICLE HAS BEEN BRAISED AT THE TORISON BAR ASSEMBLY IT HAS HAD TH

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.