

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

25-MAY-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

723169

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make DODGE	Vehicle Model SHADOW	Vehicle Year 1994	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13561000 02440000 01530000	Part Name(s) STRUCTURE:HATCHBACK ASSEMBLY SUSPENSION:SINGLE AXLE:REAR:SWAY BAR STEERING:LINKAGES:ARM:IDLER AND ATTACHMENT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 12-MAR-1997 Mileage at Failure(s) 4421E Vehicle Speed at Failure(s) 30	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REAR HATCH LEAKS WATER, NOISY RT FRONT SUSP. CONSTANTLY HAVING PROBLEMS. HAVE COMPLAINED TO DEALER SAID THEY COULD FIND NOTHING WRONG. WATER LEAKS NOT COVERED UNDER WARRANTY, TRAILING AXLE NOT COVERED UNDER WARRANTY, AIR COND. IDLER NOT COVERED UNDER WARRANTY. WINDOWS WILL NOT ROLL UP OR DOWN. THERE HAVE BEEN FORTY NINE INSTANCES OF TRAILING AXLE FAILURE REPORTED TO NHTSA. LOCAL MECHANICS HAVE TOLD ME OF FIVE FAILURES THEY HAVE FOUND IN MY AREA. IT SEEMS TO BE A PATTERN OF TRAILING AXLE FAILURES. MUST BE THE REASON THEY ARE NOT COVERED UNDER. I WOULD SUGGEST THAT A POSSIBLE RECALL BE LOOKED INTO. ALSO THE ENGINE HAS STARTED TO USE A QUART OF OIL EVER ONE THOUSAND MILES SINCE APPROXIMATELY FIFTY THOUSAND MILES. MY THOUGHTS ARE THAT WH

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.