

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)
 U.S. Department of Transportation
National Highway Traffic Safety Administration
 NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received
23-MAY-2000

Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.
723105

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1N4BB42D5WC511971	NISSAN	200SX	1998	

Purchase Date 01-FEB-1998	Dealer's Name _____	Engine Size (CID/CC/L) 1.8L	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07120000 11600000	Part Name(s) POWER TRAIN:CLUTCH ASSEMBLY:LINKAGE:FLEXIBLE AIR CONDITIONER	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures 2	Date(s) of Failure(s) 13-APR-2000 Mileage at Failure(s) 32465 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION
 (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE THE SECOND TIME THE CLUTCH CABLE WAS BROKE TILL NOW, THE CAR STILL SIT IN THE GARAGE OF ELLIS BROOKS(DEALER). THE DEALER AND MANUFACTURE CAN NOT FIND ANY REPLACEMENT PARTS(#30770-9B410). AND THEY REFUSE TO GIVE ANY RENTAL CAR. I TRIED TO CONTACT THE MANUFACTURE AND DEALER MANY TIMES, BUT STILL CAN NOT FIX THIS PROBLEM. COULD IT BE A LEMON CAR?

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Posted

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People Saving People

ISS: DASU-2-001

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Confirmation

QC'd
ODI #
723105

FirstName: [REDACTED]
LastName: [REDACTED]
MI: [REDACTED]
Organizat: [REDACTED]
Address 1: [REDACTED]
Address 2: [REDACTED]
City: [REDACTED]
State: [REDACTED]
Zip: [REDACTED]

Home Phone: [REDACTED]
Work Phone: [REDACTED]
Ext: [REDACTED]
Fax Number: [REDACTED]
Email Address: [REDACTED]

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Identification Number (VIN): 1N4BB42D5WC511971

Vehicle Make: NISSAN Vehicle Model: 200SX
Vehicle Year: 1998 Current Odometer Reading: 32700
Purchase Date: 02/98 New or Used: New

Engine Size: 1.8L Antilock Brakes: No
No. Cylinders: 4 Driverside Airbag: Yes
Fuel Injection: No Passengerside Airbag: Yes
Turbo: No Side Airbag - Driver: No
Fuel Type: Gas Side Airbag - Passenger: No
Drivetrain: Front 3-Point Belt: No
Cruise Control: Yes Motor Belt: No
Body Style: 2-Door 2-point Belt: No

Name: ELLIS BROOKS
 Address: 1395 VAN NESS AVE.
 City: SAN FRANCISCO
 State: CA
 Zip: 94109
 Phone: (415) 776-2400

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contact
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage
AIR CONDITIONER	A/C PRESSURE HOSE CONNECTOR BROKE	NA	NA	Original	1	05/13/1999	18787	NA	No
	No	No	NA	NA	NA	NA	NA	NA	NA
AIR CONDITIONER	A/C PRESSURE HOSE CONNECTOR BROKE AGAIN	NA	NA	Replacement	2	06/09/1999	19567	NA	No
	No	No	NA	NA	NA	NA	NA	NA	NA
POWER TRAIN: CLUTCH ASSEMBLY	CLUTCH CABLE BROKE WHILE SHIFT FROM 1ST TO 2ND GEA	NA	NA	Original	1	01/13/2000	30203	15	No
	No	No	NA	NA	NA	NA	NA	NA	NA
POWER TRAIN: CLUTCH ASSEMBLY	CLUTCH CABLE BROKE AGAIN WHILE DRIVING	NA	NA	Replacement	2	04/13/2000	32469	30	Yes
	No	No	NA	NA	NA	NA	NA	NA	\$450

DOT Number: NA
Manufacturer: NA
Tire Name: NA
Complete Tire Size: NA

Comments: SINCE THE SECOND TIME THE CLUTCH CABLE WAS BROKE TILL NOW, THE CAR STILL SIT IN THE GARAGE OF ELLIS BROOKS(DEALER). THE DEALER AND MANUFACTURE CAN NOT FIND ANY REPLACEMENT PARTS (#30770-9B410). AND THEY REFUSE TO GIVE ANY RENTAL CAR. I TRIED TO CONTACT THE MANUFACTURE AND DEALER MANY TIMES, BUT STILL CAN NOT FIX THIS PROBLEM. COULD IT BE A LEMON CAR?



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