Form Approved: O.M.B. No. 2-25-0033

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received: 23-MAY-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 723081

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at base of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G3GR62C2S4131943	OLDSMOBILE	AURORA	1995	

Purchase Date: 01-FEB-1995
☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L: DONT K
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other_____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
13400000	STRUCTURE:DOOR ASSEMBLY	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
999	01-JUN-1995 22000 0	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY FRONT PASS DOOR LOCKED AND COULD NOT BE OPENNED UNTIL THE SERVICE DEPT TOOK THE INSIDE DOOR PANEL OFF. I ASKED THEM WHAT WOULD I DO IN AN ACCIDENT ? I PAID TO REPLACE PART THAT FAILED. CALLED OLDS EDGE HOT LINE AND THEY DIDN'T SEEM TO CONCERNED. AFTER MORE THOUGHT, I PAID TO HAVE THE DRIVER'S SIDE REPLACED. THAT HAPPENED IN 1997 BUT SINCE I'M AWAY FROM HOME, I DON'T HAVE TRUE MILEAGE AND DATES OF OCCURRENCES. I FEEL THIS IS AS SERIOUS FAILURES AS THE BACK SEAT BELTS NOT WORKING NHTSA 00V057000. IMAGINE YOURSELF IN A CAR IN AN ACCIDENT AND THE DOOR LOCKS. FORTUNATELY, NOW I KNOW WHAT TO DO WHEN THIS HAPPENS TO ME. IT'S SCARY THE FIRST TIME IT HAPPENS. EVEN THE MECHANICS AT OLDS WERE PUZZLED BY IT. LAST MONTH, MY DRIVER DOOR STARTED LOCKING, AND IT LOCKED AGAI

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.