

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

21-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722999

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 3GKGK16F1TG507293	Vehicle Make GMC	Vehicle Model SUBURBAN	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-FEB-2000	Dealer's Name _____	Engine Size (CID/CC/L) V8. 6.	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03350000 10300000	Part Name(s) BRAKES:AIR:ANTILOCK SYSTEM VISUAL SYSTEMS:WINDSHIELD WIPER AND WASHER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 20-FEB-2000 Mileage at Failure(s) 64050 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN WE FIRST TEST DROVE THIS VEHICLE WE NOTICED THAT THE BRAKES WERE "GRABBING" VERY ABNORMALLY AND WE COMMENTED THAT THE BRAKES HAD A BAD PROBLEM TO THE SALESMAN THAT WAS WITH US, ALSO WE HAD NOTICED THAT THE WINDSHIELD WIPER DID NOT WORK PROPERLY ON THE PASSENGER'S SIDE. WE WERE TOLD THAT THE BRAKES WOULD BE FIXED AND THAT THE WINDSHIELD WIPER WOULD BE FIXED. THE DEALER SAID THAT THEY HAD TURNED THE ROTORS ON BOTH FRONT AND BACK BRAKES AND HAD REPAIRED THE WIPER. AFTER WE HAD PURCHASED THE VEHICLE THE BRAKES WERE BETTER BUT THEY WERE NOT FIXED. WHEN YOU WOULD APPLY THE BRAKES AT ANY TIME IT WOULD SHIMMY, BUCK AND JUMP. IF YOU HAD TO MAKE A SUDDEN STOP IT WOULD JUMP MANY TIMES BEFORE IT WOULD COME TO A COMPLETE STOP. I DON'T MEAN THAT THE F

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.