

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

16-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722750

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) JA3XE74CXNY052868	Vehicle Make MITSUBISHI	Vehicle Model 3000GT	Vehicle Year 1992	Current Odometer Reading
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Purchase Date 01-JAN-1996	Dealer's Name _____	Engine Size (CID/CC/L) 3000	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07230000 07237000	Part Name(s) POWER TRAIN:TRANSMISSION:5 SPEED AND UP POWER TRAIN:TRANSFER CASE (4-WHEEL DRIVE)2	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 30-APR-2000 Mileage at Failure(s) 43715 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I BELIEVE THAT THIS GETRAG (GERMAN MADE) 5-SPEED MANUAL TRANSMISSION AND TRANSFER CASE IS A DEFECTIVE DESIGN. MITSUBISHI, VARIOUS AUTOMOTIVE TECHNICIANS, AND TRANSMISSION REPAIR SHOPS ACKNOWLEDGE THE FACT THAT THIS IS A COMMON PROBLEM. DIRT, CLUTCH DUST, MOISTURE, ETC ENTERS THE SPLINE AND IT GRINDS THE MALE TRANSMISSION OUTPUT SPLINE AND FEMALE COUPLER IN THE TRANSFER CASE SO THAT THEY ARE INOPERABLE. MITSUBISHI SAYS IT CANNOT ORDER COMPONENT PARTS FOR THIS GETRAGE TRANSMISSION. I HAD TO PURCHASE AN ENTIRE REBUILT TRANSMISSION FROM MITSUBISHI. I ALSO HAD TO PURCHASE A NEW TRANSFER CASE. IN ADDITION, SINCE THEY WERE WORKING ON THE TRANSMISSION, MITSUBISHI RECOMMENDED THAT I REPLACE THE CLUTCH DISC, COVER ASSEMBLY, AND THE RELEASE BEARING.

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.