

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

15-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722705

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3EJ46X9VN527366	DODGE	STRATUS	1997	

Purchase Date 01-FEB-1998	Dealer's Name _____	Engine Size (CID/CC/L) _____ 2.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 05151000 08540000	Part Name(s) ENGINE:GASKETS:VALVE COVER ENGINE:TIMING GEAR AND CHAIN ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) <u>30-JAN-2000</u> Mileage at Failure(s) <u>04250</u> Vehicle Speed at Failure(s) <u>35</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY HEAD GASKET BLEW OUT WITH 84,000 MILES. CAR IS ONLY 3 YEARS OLD. I OWNED IT FOR 2 YEARS. I TOOK IT TO A MECHANIC AND 2 DODGE DEALERSHIPS. THE FIRST DODGE DEALERSHIP HAD MY CAR FOR OVER 6 WEEKS THEY COULD NOT FIX IT AFTER THE HEADGASKET WAS REPLACED. BASICALLY THE HEAD GASKET WAS REPLACED ALONG WITH TIMING BELT. AFTER THAT THE CAR WOULD NOT START. THE DEALERSHIP COULD NOT FIX IT. PLUS I HAD TO PAY FOR A COMPUTER, WHICH DID NOT FIX THE PROBLEM. THE MONEY WAS NON REFUNDABLE. THE CAR WAS TAKEN TO A SECOND DODGE DEALERSHIP IN WHICH THEY HAD IT FOR ABOUT 5 WEEKS. THEY FIXED THE PROBLEM SAYING IT WAS ELECTRICAL. I HAD TO PAY OVER 450 DOLLARS FOR THAT. THE TOTAL I PAID WAS OVER 1200 DOLLARS. I THINK ITS PRETTY BAD THAT THE DEALERSHIP COULND NOT EVEN FIX IT! IT SEEMS TO RUN

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.