

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

14-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722648

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2NW12T3VC830001	PONTIAC	GRAND AM	1997	

Purchase Date 01-MAY-1997	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.4L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>24-DEC-1999</u> Mileage at Failure(s) <u>5955C</u> Vehicle Speed at Failure(s) <u>45</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CHRISTMAS EVE 1999 WHILE DRIVING DOWN THE HIGHWAY ACCESS ROAD A LOUD BOOM WAS HEARD AND THE CAR BEGAN TO LOSE TO POWER. LUCKILY, WE WERE ABOUT 200 FEET FROM A GAS STATION. WE MANAGED TO GET THE CAR INTO THE GAS STATION. AT THIS TIME I SAW AN IMMENSE AMOUNT OF SMOKE COMING FROM UNDER THE HOOD. MY HUSBAND OPENED THE HOOD AND FOUND THE ENGINE WAS ON FIRE. AS HE RAN INTO THE STORE TO GET A FIRE EXTINGUISHER, A MAN FROM THE FIREWORKS STAND NEXT TO THE GAS STATION ARRIVED WITH AN EXTINGUISHER AND PUT THE FIRE OUT. HE HAD SEEN US COMING DOWN THE ACCESS ROAD WITH BIG BALL OF FIRE UNDER THE CAR. OUR INSURANCE COMPANY SAYS THAT A PISTON GAVE OUT AND AS THE ENGINE BEGAN FAILING OIL BEGAN TO DRIP ONTO THE CATALYTIC CONVERTER OR SOME OTHER COMPONANT CAUSING THE FI

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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