

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received

09-MAY-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722467

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEK18K5SJ327249	CHEVROLET TRU	TAHOE	1995	

Purchase Date 01-JUN-1996	Dealer's Name _____	Engine Size (CID/CC/L) _____ 5.7	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	Sport Ult Truck Motorcycle <input checked="" type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
--	---	--	--	---	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 09206100	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM LIGHTING:HIGH MOUNTED STOP LAMP ASSEMBLY	Location <input type="checkbox"/> Left <input type="checkbox"/> Frnt <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
-----------------------------------	---	---	---

No. of Failures 2	Date(s) of Failure(s) _____ 02-FEB-1999 Mileage at Failure(s) _____ 47621 Vehicle Speed at Failure(s) _____ 80	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
----------------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

NHTSA CAMPAIGN#95V124000 INDICATED A WIRING DEFECT ON THE HIGH MOUNTED STOP LIGHT FOR 1995 CHEVROLET TAHOE. MINE FAILS. I TOOK THE TRUCK TO JERRY HAMM CHEV. IN JACKSONVILLE ON 5/4/00 TO HAVE THE ANTI-LOCK BRAKES FIXED FOR THE SECOND TIME, AND ASKED THEM TO ALSO REPAIR THE HIGH-LIGHT. THEY REFUSED, STATED THE RECALL WAS NOT IN THEIR DATABASE. I PROVIDED THEM WITH A PRINTED COPY OF YOUR CAMPAIGN, AND THEY STILL REFUSED. THEY ALSO MADE ME PAY FOR THE ABS MODULATOR REPAIR ON 02/22/99 EVEN THOUGH IT WAS COMMON KNOWLEDGE THAT TAHOES WERE HAVING ANTI-LOCK BRAKE FAILURES. I DON'T THINK THE ABS MODULATOR (HEART OF THE ABS) SYSTEM SHOULD HAVE FAILED AT 47,000 MILES. THE ONLY THING THEY DID WAS SPLIT THE COST OF THE PART AFTER I COMPLAINED AND INDICATED I WAS CALLING CH

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.