

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 06-MAY-2000 Reference No. 722343	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
2FMZA5146WBC16456	FORD TRUCK	WINDSTAR	1998
Purchase Date 01-JAN-1998	Dealer's Name _____		Engine Size (CID/CCL) 3.8
☐ New ☒ Used	City _____ State _____ Zip Code _____		No. Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other		Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection ☒	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 06136000 07300000 06113000	Part Name(s) FUEL:FUEL PUMP POWER TRAIN:TRANSMISSION:AUTOMATIC FUEL:FUEL TANK ASSEMBLY:TANK	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-FEB-2000 Mileage at Failure(s) 25000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
1ST TO 2ND BANG WHEN SHIFTING ON SLOW ACCELERATION (REPEATS OFTEN), FUEL PUMP CONTINUALLY CUTS OUT WHEN PARKED ON SLIGHT DOWNHILL. STILL 6+ GALLONS LEFT. ONLY SINCE REPLACEMENT OF FUEL TANK AND GAS PUMP DUE TO ELECTRICAL SHORT			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			