

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

## FOR AGENCY USE ONLY

258

Date Received

05-MAY-2000

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up\_ltr

Reference No.

722303

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                            |              |               |              |                          |
|----------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side) | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1G2NE52MDVC800862                                                          | PONTIAC      | GRAND AM      | 1997         |                          |

Purchase Date

01-OCT-1998

Dealer's Name

Engine Size

(CID/CC/L 3.0

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☒ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                             |                                                                                                                                          |                                                                                             |
|-----------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>08310000 | Part Name(s)<br>ELECTRICAL SYSTEM;WIRING;HARNES;FRONT;UNDERHOOD             | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures<br>6  | Dates of Failure(s)<br>Mileage at Failure(s)<br>Vehicle Speed at Failure(s) | Failed Part(s) Available?<br>  Yes   No                                                                                                  | NHTSA Previously Contacted?<br>  Yes   No                                                   |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE MODULES IN QUESTION GO OUT WITHOUT WARNING. IN FACT THE DAY WE BOUGHT THE CAR ONE OF MODULES WENT OUT, AND WE WERE WITHOUT A CAR FOR SIX WEEKS. THE DEALER SAID THE MODULE WAS ON BACK ORDER. AND DIDN'T EVEN OFFER US A LOANER. ONE TIME IT WENT OUT ON MY WIFE IN THE MORNING IN THE DRIVEWAY. ONECE WHEN I WENT TO PICK UP MY DAUGHTER LATE AT NIGHT AT PARKS MALL. ANOTHER INCIDENT I ARRIVED AT WORK, BUT THE CAR WOULDN'T RESTART A QUITING TIME. MAC CHURCHILL HAS BEEN NICE, BUT I WANT THE CAR REPLACED. MY WIFE IS SCARED BE CAUSE SHE DOESN'T KNOW IF THE CAR WILL START. THANK YOU. \*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.