

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-MAY-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722281

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

| Vehicle Ident. No. (VIN.) <small>(located at front of vehicle or on driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
|---|--------------|---------------|--------------|--------------------------|
| 1G4EZ11C9KU403279 | BUICK | RIVIERA | 1989 | |

| | | | |
|---|---------------------------------------|---------------------------------|---|
| Purchase Date 01-AUG-1999 | Dealer's Name _____ | Engine Size (CID/CCL) 3800/3 | <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders _____ | |

| Transmission Type | Antilock Brakes | Restraint System | Cruise Control | Drive Train | Vehicle Type | Body Style |
|---|--|---|--|--|--|---|
| <input type="checkbox"/> Manual <input type="checkbox"/> Automatic | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Inlulubelt <input checked="" type="checkbox"/> 2-Point Belt | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel | <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other | <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other |

FAILED COMPONENT(S)/PART(S) INFORMATION

| Component | Part Name(s) | Location | Failed Part(s) |
|-----------------------------|--|--|---|
| 12320000 | INTERIOR SYSTEMS:SEAT LATCH | <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear | <input type="checkbox"/> Original <input type="checkbox"/> Replacement |
| No. of Failures 2 | Date(s) of Failure(s) <u>20-NOV-1999</u> Mileage at Failure(s) <u>121000</u> Vehicle Speed at Failure(s) <u>25</u> | Failed Part(s) Available? Yes No | NHTSA Previously Contacted? Yes No |

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

| Crash | Fire | Number of Persons Injured | Number of Fatalities | Estimated Property Damage | Reported to Police |
|--|---|---------------------------|----------------------|---------------------------|---|
| <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL ? VERY UNSAFE !! BOTH FRONT "HYDRAULIC" (RUSTY, AND NOT WORKING) SEAT MECHANISMS (THAT LOOK LIKE 2 BLACK SHAPED "PISTONS") THAT ENGAGE WITH EACH END OF THE BOTTOM REAR PART OF THE TWO FRONT SEATS TO "WORK" SEATING POSITIONS BACK AND FORTH DOES NOT "ENGAGE" THE SEATS -- SO THAT THE BACK PART OF THE SEATS WHERE YOUR BACK RESTS UP AGAINST DOES ACTUALLY "LUNGE" FORWARD AT "STOPS" SO EVEN THOUGH YOU OR YOUR PASSENGER WEARS A "SAFETY BELT" - NEITHER ONE OF YOU ARE TRULY "RESTRAINED" !! MEANING, IT WOULD NOT STOP YOU FROM GOING FORWARD INTO THE FRONT DASHBOARD OR WORSE YET - THE WINDSHIELD !! VERY "UNSAFE" !! THE ELECTRICAL MECHANISM MOVES THE SEAT, BUT THE "PERMANENCE OF THE SEAT, THE "HYD

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.