

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

03-MAY-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

722256

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GHDU06L8RT324164	OLDSMOBILE TRI	SILHOUETTE	1994	

Purchase Date 01-OCT-1994	Dealer's Name _____	Engine Size (CID/CCL) 3.8L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 20	Date(s) of Failure(s) 29-APR-2000 Mileage at Failure(s) 151500 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE PURCHASING THE VAN IN LATE 1994 NEW WE HAVE EXPERIENCED A MULTITUDE OF INCIDENTS WHERE THE FRONT WIPERS FREEZE WHEN WORKING OR WONT TURN ON...THE FIRST PERSON TO EXPERIENCE IT WAS MY WIFE AT ABOUT 20000 MILES ...I DIDNT TAKE IT SERIOUS AT FIRST ...THE WIPERS WOULD EVENTUALLY COME BACK ON AFTER HITTING A BUMP OR AFTER A WHILE FOR NO APPARENT REASON...WHEN MY WIFE TOOK IT TO THE DEALER THEY WOULD SAY THAT THEY COULD FIND NOTHING WRONG...THIS HAPPENED TO HER SEVERAL TIMES BEFORE I EXPERIENCED IT ...WE DROVE RIGHT INTO THE DEALERS AND THEY REACHED UNDER HOOD AND HIT THE WIPER MOTOR WHICH KICKED IT ON ...THEY SHOWED US WHAT TO DO AND THEY INDICATED THEY WOULD CHECK WITH OLDSMOBILE ON IT ABOUT CORRECTION ...NOW WE HAD A 100,000 MILE V

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.