

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

28-APR-2000

Od_or

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up_ltr

Reference No.

722053

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WAUDD68D7YA068802	AUDI	S4	2000	

Purchase Date

01-JAN-2000

Dealer's Name

Engine Size

(CID/CC/L 3.7L

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection
☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual
☐ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt
☐ Driverside Airbag
☐ Passengerside Airbag
☐ Motorbelt
☐ 2-Point Belt

Cruise Control

☒ Yes
☐ No

Drive Train

☐ Front
☐ Rear
☒ 4-Wheel

Vehicle Type

☐ Car
☐ Van
☐ Minivan
☐ Other
☐ Sport Utl
☐ Truck
☐ Motorcycle

Body Style

☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02750010	Part Name(s) TIRES:SIDEWALL	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 24-APR-2000 Mileage at Failure(s) 1900 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS THE SECOND TIRE FAILURE IN LESS THAN 4000 MILES. ONCE AGAIN WHILE WASHING MY CAR, I DISCOVERED A BULGE IN THE SIDEWALL. THIS PROBLEM SEEMS TO OCCUR APPROXIMATELY EVERY 1900 MILES. I CONTACTED BRIDGESTONE AND THE REPRESENTATIVE SAID THAT SINCE THESE TIRES HAVE A LOW PROFILE SIDEWALL, THEY ARE PRONE TO DAMAGE FROM DRIVING ON "ROUGH" ROADS. I TOLD HIM THAT I UNDERSTAND THAT I LIVE IN NEW YORK CITY WHERE THE ROADS MAY BE "ROUGH" BUT THAT LOW PROFILE TIRES ARE SUPPOSED TO BE ENGINEERED WITH A STRONGER SIDEWALL TO ABSORB ANY "ROUGHNESS" IN THE ROAD. THIS IS WHY THEY COST SIGNIFICANTLY MORE THAN TIRES WITH A LARGER SIDEWALL. AS AN ENGINEER, I KNOW THAT THE SIDEWALL SHOULD BE STRENGTHENED ON A LOW PROFILE TIRE TO PREVENT DAMAGE AND REDUCE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.