

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

26-APR-2000

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Reference No.

721953

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle left or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KF2368XG139706	DODGE TRUCK	RAM	1999	

Purchase Date 01-FEB-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.9</u>	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 12420000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures 1	Dates of Failure(s) <u>20-GCP-1999</u> Mileage at Failure(s) <u>21500</u> Vehicle Speed at Failure(s) <u>65</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TRANSMISSION: FAILED " FIXED" AT LUTHER MOTORS BISHOP CA. (BY ADDIND OIL???) FAILED AGAIN 40 MILES LATER. BROUGHT BACK TO LUTHER MOTOTR AGANST OUR WISHES, WAS THERE FOR 6 MORE DAYS. PROBLEM UN RESOLVED. WAS TOWED TO VACAVILLE DODGE CA. RECIEVED MAJOR JOB. PROBLEMS WITH THE TRANSMISSION CONTINUED (STILL RAN BUT SLIPPED AND DESTABILIZED UP HILLS, TURNES AND GOING IN PARKING. APP. 5000 MILES LATER THE ENGINE" CHECK LIGHT STAYED ON. WAS TOWED TO LITHIA DODGE IN CONCORD CA FOR REPAIRS. SOME TRANSMISSION BROBLEMS STILL EXISTS.*AK

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.