

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

24-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721892

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door) 1GNEC13R2XJ358371	Vehicle Make CHEVROLET TRU	Vehicle Model TAHOE	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 5.7 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03273000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 07-DEC-1999 Mileage at Failure(s) 27510 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE PURCHASED THE 1999 TAHOE IN JUNE, 1998. WE HAD THE ROTORS TURNED IN DECEMBER 1998 AND THEN REPLACED AUG. 1999. THIS SHOULD NOT HAPPEN ON A NEW VEHICLE, LET ALONE ONE THAT COSTS AS MUCH AS THE TAHOE. THE BRAKE PEDAL WAS GOING TO THE FLOOR AND THE VEHICLE WAS NOT STOPPING VERY GOOD, ESPECIALLY AT A SPEED GREATER THAN 40 MPH. THE BRAKES WERE BLED IN THE SUMMER OF 1999. THAT SEEMED TO HELP FOR A WHILE. BUT THE PROBLEM SEEMED TO REAPPEAR. WE TOOK THE TRUCK BACK TO OUR DEALER. THEY THEN REPLACED THE BRAKE MASTER CYLINDER. THAT SEEMED TO HELP. BUT I FEEL THE BRAKE SYSTEM STILL IS NOT A GOOD SYSTEM WHEN YOU MUST PRESS THE PEDAL DOWN SO FAR TO GET A GOOD STOP. THE MANIFOLD GASKETS ALSO HAD TO ALREADY BE REPLACED. FOR A FAIRLY NEW AND EXPEN

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.