

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

20-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721713

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1NE52JOY6165834	CHEVROLET	MALIBU	2000	

Purchase Date 01-DEC-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.1</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05211000 02100000 01560000	Part Name(s) ENGINE COOLING SYSTEM: RADIATOR CAP SUSPENSION: INDEPENDENT FRONT STEERING: LINKAGES: TIE ROD: END	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>14-APR-2000</u> Mileage at Failure(s) <u>4503</u> Vehicle Speed at Failure(s) <u>40</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE FIRST TOWED TO SHOP ON 04/04/00 FOR VEHICLE OVERHEATING. TOP RADIATOR HOSE SPLIT. INFORMED DEALER OF VIBRATION IN FRONT END AT 30 MPH AND UP. THEY SAID THEY COULD NOT DUPLICATE. ON 04/11/00 HEARD THUMPING NOISE FROM FRONT AND WHILE PULLING IN DRIVEWAY LOST CONTROL OF LEFT FRONT WHEEL. TOWED TO DEALER AND LEFT SIDE OUTER TIE ROD END REPLACED. PICKED UP FROM DEALER ON 04/12/00 AND 2 MILES AWAY ABS LIGHT CAME ON. PARKED VEHICLE IN DRIVEWAY AND NEXT MORNING LIGHT WAS OFF. LEFT FOR WORK AND GOT 6 MILES AWAY WHEN CHECK ENGINE LIGHT CAME ON AND TRANSMISSION STARTED SLIPPING. CALLED AND NOTIFIED CHEVY AND THEY SAID DRIVE VEHICLE THEN HAVE IT TOWED IN THE NEXT DAY. ON 04/14/00 WAS DRIVING DOWN ROAD AT 40 MPH WHEN I LOST CONTROL OF STEERING AGAIN AND HIT A TREE. REPAIR:

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.