

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration
DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline
FOR AGENCY USE ONLY 258

Data Received

20-APR-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

721695

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP45X0YF123279	FORD	MUSTANG	2000	

Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) 4.6L	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
06530000 06400000 D1570000	EXHAUST/CRANKCASE EMISSION CONTROL:CHECK VALVE FUEL:THROTTLE LINKAGES AND CONTROL STEERING:LINKAGES:SLEEVE:TIE ROD:ADJUSTABLE	<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures 35	Date(s) of Failure(s) 19-DEC-1999 Mileage at Failure(s) 2100 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN I COME TO COMPLETE STOPS, (E.G. @ A RED LIGHT) THE TACHOMETER SLOWLY RISES TO 3,000 - 3,500 RPM'S AND THE ENGINE COMPARTMENT SHAKES AND ROARS AS IF I AM ACCELERATING. THIS HAS OCCURRED AT LEAST 35 TIMES SINCE THE ORIGINAL OCCURRENCE ON 12/19/1999. I HAVE NOT DRIVEN THE VEHICLE SINCE 02/29/1999. THE CAR HAS BEEN TO TWO FORD DEALERSHIPS SIX TIME TO FIX THE PROBLEM. THE FOLLOWING ITEMS HAVE BEEN REPLACED: AIR BYPASS VALVE, IAC (3 TIMES - THEY CLAIMED EACH ONE, INCLUDING THE ORIGINAL WAS FAULTY), ON BOARD COMPUTER. YET THE PROBLEM STILL PERSISTS. FORD HAS FINALLY AGREED TO REACQUIRE MY VEHICLE. I HAVE SPOKEN TO OTHER 2000 MUSTANG GT OWNERS (ALL WITH VEHICLES BUILT IN 09/1999) THEY ALSO HAVE IDLE ISSUES. THE TWO I HAVE SPOKEN WITH HAVE A REVERSE PROBLEM. THEIRS IDLE SO LOW, THE VEHICLE

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.