



**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)**

**NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 258

Data Received 17-APR-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 721595	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small> 1B3ES47C9SD367547	Vehicle Make DODGE	Vehicle Model NEON	Vehicle Year 1995	Current Odometer Reading
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Purchase Date 01-JUL-1996	Dealer's Name _____	Engine Size (CID/COIL) _____ CID	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05260000 05150021 08530002	Par. Name(s) ENGINE COOLING SYSTEM:THERMOSTAT ENGINE:GASKETS:VALVE COVER ELECTRICAL SYSTEM:IGNITION:COIL	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No of Failures 1	Date(s) of Failure(s) 07-JUL-1999	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 53900		
	Vehicle Speed at Failure(s) 55		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crashes), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE OVERHEATED , WAS TOWED TO NEAREST CHRYSLER SERVICE CENTER, REPLACED THERMOSTAT. 6 WKS LATER OVERHEATED AGAIN TOWED TO DEALERSHIP AGAIN, WAS TOLD IT HAD A CRACKED HEAD GASKET THEY REPALCED IT. SIX WKS LATER CAR STALLED WHILE DRIVING 55 MPH ON INTERSTATE AGAIN TOWED DEALERSHIP COULD NOT FIND A REASON FOR THIS. 3 WKS LATER SAME PROBLEM AGAIN TOWED THIS TIME THEY SAID A COIL WIRE WAS LOOSE.NO OTHER PROBLEM WAS FOUND SAME DAY I PICKED UP THE CAR IT AGAIN STALLED AND HAD TO BE TOWED THIS TIME THEY SAID SOME IDLE STEPS WERE OUT OF SYNC THEY SHOULD HAVE ALREADY KNOWN THIS SINCE I JUST GOT THE CAR BACK THAT DAY. EVERY TIME THE CAR WAS IN THE SHOP THEY COULD FIND NOTHING WRONG SO THEY SAY, I LEFT THE CAR FOR SEVERAL DAYS SO THAT A COMPUTER CO-PILOT

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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	Vehicle Speed at Failure(s) 55			

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