

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

17-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721566

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WAUDD68D7YA068802	AUDI	S4	2000	

Purchase Date 01-FEB-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.8L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000	Part Name(s) POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>18-MAR-2000</u> Mileage at Failure(s) <u>2100</u> Vehicle Speed at Failure(s) <u>40</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EXPERIENCED A GRINDING NOISE AND VIBRATION IN THE TRANSMISSION WHILE ACCELERATING ONTO HIGHWAY FROM A STOP, SHIFTING FROM 1ST TO 2ND GEAR AT APPROX. 4500 RPM. AFTER THIS INCIDENT, THE TRANSMISSION GRINDED WHEN SHIFTING FROM 1ST TO 2ND GEAR ALL THE TIME ABOVE 3500 RPM. I CONTACTED THE DEALER AND HAD TO WAIT A WEEK FOR THEM TO SEE MY CAR. THEY KEPT THE CAR FOR A DAY TO "DIAGNOSE THE PROBLEM." THEY TOLD ME THAT 2ND GEAR WAS "SHOT" DUE TO "SHIFTING AT HIGH RPMs" OR FROM "HARD SHIFTING" AND THAT THE TRANSMISSION NEEDED TO BE REBUILT. I SAID THAT THIS WAS RIDICULOUS AND THAT I WANTED A NEW TRANSMISSION. THEY SAID THAT AUDI WOULD ONLY AUTHORIZE THEM TO REBUILD MY UNIT. THEY ALSO INFORMED ME THAT IF THIS HAPPENED AGAIN, I WOULD HAVE TO PAY FOR THE REPAIRS MYSELF

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Signature of Owner _____ Date ____/____/____

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Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) WAUDD68D7YA068802	Vehicle Make AUDI	Vehicle Model S4	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-FEB-2000	Dealer's Name _____	Engine Size (CID/CC/L) 2.8L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

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