

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

15-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721509

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GBDM15Z7LB117574	CHEVROLET TRU	ASTRO	1990	

Purchase Date 01-APR-1997	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 07390010	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC POWER TRAIN:TRANSMISSION:AUTOMATIC TORQUE CONVERTER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>14-APR-2000</u> Mileage at Failure(s) <u>137300</u> Vehicle Speed at Failure(s) <u>5</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY HUSBAND WAS GOING TO BACK THE VAN UP OUT OF THE GARAGE. IT WAS IN "PARK". HE STARTED THE IGNITION AND AS SOON AS THE VAN STARTED, IT BACKED UP EVEN THOUGH IT WAS IN PARK. IT WENT SEVERAL FEET BEFORE MY HUSBAND HAS TO STOP IT BY SHUTTING OFF THE IGNITION. IF A CHILD HAD BEEN BEHIND THE VAN OR ANOTHER VEHICLE IT WOULD HAVE BEEN HIT. WE HAVE BEEN TOLD THE PROBLEM IS THE "TORQUE - CONVERTER". I WILL NEVER DRIVE THE VAN AGAIN. I REALIZE THE VAN HAS HIGH MILEAGE AND UNDERSTAND THAT ANYTHING CAN GO WRONG WITH A VEHICLE THAT OLD, BUT I CAR POOL SMALL CHILDREN. IT THAT HAD HAPPENED TO ME AT SCHOOL, I COULD HAVE KILLED SOMEONE'S CHILD. I HAVE NEVER HEARD OF THIS HAPPENING, BUT OUR MECHANIC TELLS ME THAT HE HAS HAD IT HAPPEN TO HIM ONE TIME. PLEASE CHECK INTO THIS.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.