

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

15-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721501

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 2G1WX12X0V9195058	Vehicle Make CHEVROLET	Vehicle Model MONTE CARLO	Vehicle Year 1997	Current Odometer Reading
--	----------------------------------	-------------------------------------	-----------------------------	--------------------------

Purchase Date 01-JAN-1997	Dealer's Name _____	Engine Size (CID/CC/L) 3.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL-THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 12	Date(s) of Failure(s) 27-DEC-1999 Mileage at Failure(s) 40000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FOR THE PAST 6 MONTHS, MY CAR ENGINE RACES FROM 3000 TO 5000 RPM MAKING THE CAR VERY DIFFICULT TO CONTROL AND STOP. ON SEVERAL OCCASIONS, I HAVE COME CLOSE TO GETTING INTO AN ACCIDENT BECAUSE THE CAR IS DIFFICULT TO STOP OR WANTS TO LUNGE FORWARD WHEN I AM STOPPED AT A LIGHT. I HAVE BROUGHT THE CAR BACK TO MY DEALER FOUR TIME SINCE DECEMBER. WHEN I BRING IT THERE - THE CAR IS ACTING NORMAL SO THEY CLAIM THE CAR IS ACTING AT FACTORY SPEC. I BROUGHT IT TO THE DEALER ON 4/14/2000 - I HAD IT IN PARK AND THE ENGINE WAS RUNNING AT 3000 RPM. THE SERVICE MANAGER REFUSED TO LOOK AT THE CAR BECAUSE HE HAD NO MECHANICS. I TURNED OFF THE CAR, STARTED IT UP AGAIN, AND THE CAR RAN NORMALLY. I AM AFRAID TO DRIVE THIS CAR ANYMORE FOR FEAR THAT I WILL GET INTO AN ACCIDENT AND SOMEONE WILL

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.