

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

12-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721381

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKDM19W4TB512957	GMC	SAFARI	1996	

Purchase Date 01-APR-1996	Dealer's Name _____	Engine Size (CID/CC/L) 4.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000 13561006	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER STRUCTURE:HATCHBACK SUPPORT ROD (ALSO 13540000)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE WINDSHIELD WIPERS FAILED INTERMITTENTLY, NEVER KNOW WHEN THEY WILL WORK, OR WON'T WORK. 1996 GMC JIMMY'S HAD SAME PROBLEM, WHICH WAS RECALLED AND FIXED BY GMC DEALERS, WHY HAVEN'T THE SAFARIS? I HAVE SEEN SEVERAL COMPLAINTS THAT HAVE BEEN REPORTED, THIS IS A SAFETY HAZARD!!!!!! SOME TIMES THEY WORK AND SOMETIMES THEY DON'T. I HAVE HAD TO DRIVE IN THE RAIN W/O WIPERS, AND IT'S DANGEROUS!!!!!! ALSO THE HYDRAULICS THAT HOLD THE TOP HALF OF THE REAR HATCH DOOR OPEN, HAVE FAILED THREE TIMES. WE HAD THE DEALER REPLACE THEM TWICE, BUT AT OVER \$100.00 EACH TIME, IT'S GETTING EXPENSIVE. FEEL THAT THIS IS A SAFETY FACTOR AS WELL, DUE TO NOT KNOWING WHEN THE LIFTS WILL FAIL, THE TOP HALF OF THE DOOR, WHICH IS HEAVY, COULD FALL ON SOMEONE'S HEAD, AND HAS HAPPENED. T

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.