

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

09-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721203

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) JABRT5150K7414365	Vehicle Make ISUZU	Vehicle Model I MARK	Vehicle Year 1989	Current Odometer Reading
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Purchase Date 01-SEP-1989	Dealer's Name _____	Engine Size (CID/CC/L) 1.6 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 00000000	Part Name(s) NON-VEHICLE LETTERS (ASSIGNED BY ODI ONLY)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE FIRST ECU FAILURE OCCURRED UNDER WARRANTY AND CAUSED THE CAR TO BARELY RUN. IT WAS REPLACED BY JOHN KRAFT CHEVROLET (THEY NO LONGER SELL ISUZU'S). DURING THE PAST 3 YRS/30000 MI I HAVE EXPERIENCED ALL OF THE FOLLOWING: ERRATIC IDLE, IDLE REVING AND DROPPING (MOST COMMON), IDLE HANGING HIGH ABOVE 2000 RPM, AND LAST BUT CERTAINLY NOT LEAST, IDLE DROPPING WITH CAR OFTEN STALLING. THIS HAPPENS WHEN THE CLUTCH IS DEPRESSED FOR A STOP. THE CAR SEEMS TO PICK BUSY INTERSECTIONS TO STALL. THERE IS A PROBLEM WITH THE AC DELCO ECU USED IN THIS CAR. AC DELCO USED AN INSULATIVE SPRAY ON THE CIRCUIT BOARDS WHICH SHRINKS OVER TIME WHEN EXPOSED TO WARM AND COLD TEMPS. THE SHRINKING INSULATIVE SPRAY CONTRACTS AND PULLS THE ELECTRONIC COMPONENTS FROM THE CIRCUIT BOARDS.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.