

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

08-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

721171

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FTHX26H4JKA16960		Vehicle Make FORD TRUCK	Vehicle Model FORD TRUCK	Vehicle Year 1988	Current Odometer Reading
Purchase Date 01-OCT-1987	Dealer's Name _____		Engine Size (CID/CC/L) 5.8L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03220000	Part Name(s) BRAKES:HYDRAULIC:POWER ASSIST:VACUUM SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 15-JUN-1988 Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 5		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SUMMARY: ZERO BRAKING EFFECTIVENESS, BRAKE PEDAL PRESSURE OKAY, SUDDEN SUSTAINED ABSOLUTE LOSS OF STOPPING ABILITY. YOUR RECALL CAMPAIGN 96V071000 MAY BE MISSING A MECHANISM FOR CATASTROPHIC BRAKE FAILURE ON THE FORD TRUCK. MY 1988 F250HD SUPERCAB 4X4 HAS EXHIBITED THREE DIFFERENT MECHANISMS FOR BRAKE LOSS. WHEN <1 YEAR OLD WITH <10K MILES ON IT, WE DROVE A DIRT ROAD WHICH AFTER LEVEL TRAVEL (I.E. ABSOLUTELY NOT OVERHEATED FROM MOUNTAIN DRIVING) WINDS DOWN A CLIFF. THE HAIRPIN SWITCH-BACKS REQUIRED ME TO JOCKEY THE LONG SUPERCAB AROUND THE CORNERS WITH REPEATED BRAKE APPLICATION, BUT ALL AT NEAR 0 MPH AND OVER ABOUT 15 MINUTES TIME. AT THE BOTTOM OF THE CLIFF @<10MPH TOWARD A CREEK I ATTEMPTED TO SLOW DOWN. THE BRAKE PEDAL STOPPED AT THE

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.