



**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY 258**

Data Received  <b>08-APR-2000</b>	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No.  <b>721169</b>	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small> <b>2GTEC19R7T1508785</b>	Vehicle Make <b>GMC</b>	Vehicle Model <b>SIERRA</b>	Vehicle Year <b>1996</b>	Current Odometer Reading
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Purchase Date <b>01-JAN-1996</b>	Dealer's Name _____	Engine Size (CID/CC/L) <b>350</b>	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component <b>12310000</b>	Par. Name(s) <b>INTERIOR SYSTEMS:SEAT TRACKS AND ANCHORS</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures <b>10</b>	Date(s) of Failure(s) <b>06-APR-2000</b>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) <b>70000</b>		
	Vehicle Speed at Failure(s) _____		

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

I CONTACTED NHTSA SEVERAL YEARS AGO AND I WAS INFORMED THAT GM HAD A LARGE PROBLEM WITH THE SEAT RAILS IN THEIR VARIOUS VEHICLES. I UNDERSTAND THAT NHTSA HAS MANY-MANY VEHICLES TO INSPECT. I HAVE BEEN FIGHTING MY GM DEALER FOR THE LAST 4 YEARS WITH VARIOUS PROBLEMS-BROKEN INTERIOR DOR HANDLE-FAILURE(S) WITH THE FUEL INJECTORS-FUEL PUMP FAILURES-BURNED WIRING HARNASS(WHERE I HAD TO SHOW THEM WHERE THE WIRING HARNASS WAS LOCATED-TRAINED TECHS??-ALTERNATOR FAILURE-AC COMPRESSOR FAILURE-ATC... THE BIGGEST PROBLEM OF COURSE IS THE SEAT RAILS. THEY COULD HAVE BEEN REDISIGNED AND THE METAL SHOULD HAVE BEEN HEAT TREATED, THE SEAT RAILS HAVE A POOR QUALITY METAL-HEAT TREATMENT WOULD HAVE SPLVED THEIR PROBLEM(S). I HAVE TAUGHT AUTO REPAIR FOR 30+ YEARS /

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.